Financial Policy/Agreement

Welcome to Smiles Dentistry for Kids. Our goal is to provide you and your children with a positive experience from start to finish. Insurance can be confusing and frustrating at times so we have attempted to make the process as simple as possible. Please feel free to speak with our friendly team at the front desk regarding any questions or concerns you may have about our insurance and payment policies. We will help you maximize your insurance benefits.

- 1. All guests will be responsible for their deductible, co-pay and/or any fees not covered by their insurance carrier at the time service is provided.
- 2. Payment is required at the time of service.
- 3. Smiles Dentistry for Kids will, as a courtesy to you, file your insurance claim on your behalf to ensure that you get the most out of your policy.
- 4. If you do not subscribe to any insurance plans, you will be responsible for all fees at the time service is provided.
- 5. To assist you with your payment, our office accepts Cash, Visa, Mastercard and Discover. We also accept 3rd party financing through Care Credit.
- 6. Personal checks are accepted with proper identification (driver's license or photo ID). A \$25.00 overdraft charge will be added to returned checks.
- 7. Unpaid bills may be turned over to a third-party collection agency after 30-days. If your account is placed with a collection agency, you will be responsible for all costs of collection.
- 8. 24 hour cancellation policy applies to all appointments. Failure to cancel/reschedule a reservation with at least 24 hours notice will result in a non-refundable \$25 fee applied to your account.

Matthew Hillman, DDS

By signing this letter you are stating that you have read, understand and agree to the terms of the Smiles Dentistry for Kids' Financial Policy

You will be asked to sign this form electronically at your first appointment

Please sign and date